

case study

Woodfines Solicitors



Woodfines LLP is a major regional law firm employing 160 users across 7 offices. Priding itself on delivering prompt, pragmatic and accurate advice in clear English, Woodfines offers support and assistance for both personal and business legal affairs.

In order to continue providing the high level of service its customers require, Woodfines identified the need to improve system availability and stability across its sites. These changes would allow Woodfines's employees to access systems at any time and from any location. To enable this, Woodfines sought a partner that would match its ambitions in growth, knowledge and delivery.

“Choosing an acs managed service has provided our business with a stable and reliable infrastructure with which to continue our growth. We have complete confidence in our systems and our acs engineers and are pleased to be enjoying increased productivity levels as a direct result.”

Leona Yates, Woodfines

Woodfines chose to partner acs who, following a comprehensive audit, recommended a complete new infrastructure. Based on Hewlett Packard's Blade server technology, this future proof solution enabled clustering and supported the practice's business continuity strategy.

Citrix thin client technology was also introduced to minimise costs and improve speed and performance with central management. System security was delivered by Cisco security appliances and the entire solution underpinned by a Kingston MPLS data network.

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industry and size

Legal, 160 users across 7 offices

challenge

To improve system reliability and availability

solution

To install new core infrastructure including HP Blade and Citrix thin client technology alongside a managed services solution.

key services

- Audit, planning, design & installation
- Remote infrastructure monitoring
- Desktop support services
- Data telecomms provision
- Project management
- Automated security management
- Pro-active Information Centre

results

- Reliability increased by 95%
- Improved communications and agility
- Increase in productivity
- Efficiency improved by 40%

acs & pic managed IT gives you an edge

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